



Dear Valued Customers

Compliance with Bio-Security Requirements

It is the responsibility of the shipper/exporter to inspect containers/break-bulk cargo for contaminants prior to shipment and to ensure that cargo is compliant with the bio-security requirements.

As a strict requirement, cargo must be presented to United Pacific Freight’s nominated Carrier/s free of any dirt, vegetation, contaminants or other risk residues at the time of loading. United Pacific Freight and its nominated Carrier/s will not be able to accept for loading any cargo that is found to be non-compliant.

Cargo that is discovered to be non-compliant after loading may be refused/rejected for discharge/delivery at the transshipment/discharge port by the relevant authorities.

We urge customers to be familiar with and to follow all relevant bio-security requirements since costs and liabilities will be for the account of the exporter/importer and these can be significant. It is our aim to deliver cargo on time and we thank you for your support in helping us to do so.

Please feel free to contact your United Pacific Freight team and its Agents’ customer service team for assistance.

UNITED PACIFIC FREIGHT (UPF)



I, _____, hereby confirm I have read and understood the information provided above by UPF staff. I also understand that all costs incurred for non compliance with the above mentioned, will be payable by me/us and/or by the consignee or receiver of cargo as our nominated port of destination.

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Signature

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Date

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Name & Signature WITNESS

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Date