

CHECKLIST FOR WHEN BOOKING CARGO WITH UPF



I, _____, hereby confirm that I have been explained by a United Pacific Freight (UPF) staff, and have fully understood the following:

TICK THE CIRCLE BELOW IF YOU AGREE, LIKE THIS



NOTE: These terms and conditions of booking is in addition to the Carriers Terms and Conditions in which all shipments are subject to once UPF has accepted your booking for cargo shipment.

- Shipping DATES verbally quoted by the UPF staff ARE NOT GUARANTEED. They are ESTIMATED SAILING DATES ONLY provided by the Shipping Company. These dates quoted at the time of visit/booking, either via personal consultation at UPF, via phone, or via any social media outlets utilised by UPF, could change at any time without prior notice.
- Vessel sailing DATES could change from the time of booking, to the time of vessel sailing, depending on the Shipping Lines who own the ship and control vessel sailing schedules, or the weather, or any other natural disasters that could cause the delay of the vessel arriving at Origin Port, Departing Origin Port, Arriving at Destination Port and/or Departing Destination Port (whichever option applies to your shipment or shipping preference/s).
- UPF does NOT determine a Vessel's sailing schedule. UPF's role is to advise what vessel sailings are available, at the time of booking, for your consideration. However, it is the shipper's responsibility to follow up if any changes have been affected to sailing dates since time of booking. UPF's responsibility is to load your cargo on your nominated vessel voyage only, if UPF has accepted the booking, but UPF does not give any assurance that a vessel will or will not have any sailing delays.
- In the event of a vessel sailing delay, UPF is not obliged to compensate the shipper and/or the consignee or receiver of cargo at any point. UPF has completed its duty in loading your cargo on the vessel you nominated.
- Your freight amount paid IN FULL to UPF covers only the charges incurred at ORIGIN PORT (example at Sydney port). The amount payable to UPF does NOT include any charges payable for the clearance of cargo at the Destination Port. It also does NOT include the amounts payable to the Destination Port agent for Handling Charge, Wharfage or Baggage Sufferance documentation charges, and the like.
- UPF does not offer Marine Insurance for any cargo it ships. If you wish for your cargo to be insured, all shippers are advised to seek insurance from their own personal insurer as UPF does not offer this service.
- We are not a transport company. We offer cargo pickup service using Contractors. For the purposes of keeping costs down for our valued customers, we contract out all transport jobs to Contractors who will have their own terms and conditions, and limitations on what they can/cannot carry or pickup.
- Should the vessel arrive as scheduled at the destination port, there is no guarantee that you will receive your cargo on the same day of vessel arrival. Please allow for the ship to be off-loaded and containers to be de-vanned by the receiving agent. The consignee is responsible for calling the local agent for an update on when he/she can come to the agent's premises to clear and uplift his or her cargo. The Agent's contact details are clearly noted on your final bill of lading.
- Final Bills of Lading are only issued out to shipper's at Origin Port, at least 3-7 days after vessel has departed the origin port. We do not issue final bills of lading before that. We have to make sure the vessel has departed the origin port before we can process final documents.
- UPF reserves the right to refuse or reject or cancel any bookings made by any customer who becomes abusive, unreasonable or who unlawfully tarnishes the reputation of UPF and its authorised staff with false claims. Any complaints made publicly by the shipper or consignee based on false claims will deem the complainant liable for lawsuit taken out by UPF at the complainants' expense.

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Signature

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Date

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Name & Signature WITNESS

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Date